

**EMBARGOED UNTIL 1 APRIL 2020, 5.00AM**



**31 March 2020**

## **MEDIA RELEASE**

### **AMP Introduces Temporary Assistance Package Worth \$100,000 to Help Families of Workers Affected by COVID-19**

---

1. AMP Singapore today announced a \$100,000 Temporary Assistance Package (TAP 2.0) to help families of workers who have been adversely affected by the COVID-19 pandemic. This could either be through a reduction or complete loss of income.
2. The family-oriented TAP 2.0 is aimed at offering these families temporary support for a period of one year until their household financial situation stabilises. TAP 2.0 is expected to assist 100 families or 500 beneficiaries.
3. TAP 2.0 will also support workers in their skills upgrading and re-skilling efforts, provide opportunities for alternative means of supplementary income and at the same time, ensure that their children's education is not affected by the family's loss of wages.
4. They will receive assistance in the following areas:
  - a. financial,
  - b. economic empowerment,
  - c. socio-educational development,
  - d. ad-hoc assistance,
  - e. referrals as well as counselling, depending on their needs.Further details on the assistance provided can be found in **Annex A**.
5. TAP 2.0 is open to families of workers who meet the following eligibility criteria:
  - Suffered loss of household income as a result of the COVID-19 outbreak
  - Have school-going children
  - Have the potential to increase household income within one year
  - Monthly household income < \$3,000 or per capita income < \$650

6. Members of public who wish to apply for assistance under TAP 2.0 can do so by calling or leaving us a WhatsApp message on the dedicated TAP hotline at 9299 3023 from Monday to Friday, 9.00am to 6.00pm or sending an email to TAP2@amp.org.sg **from 1 April 2020**.
7. TAP 2.0 leverages on existing programmes and schemes offered by AMP, and other national and social support agencies. TAP 2.0 is a temporary measure to support families during this period of economic uncertainty. Should there be those who require assistance beyond the one-year period, arrangements will be made to refer them to a relevant social service agency or to enrol them into AMP's Adopt a Family & Youth Scheme (AFYS), depending on the families' needs.
8. TAP was first introduced in March 2009 to support retrenched workers and their families who were affected by the economic crisis then. 60 families were supported under the package and 34 of these families were eventually enrolled into AFYS for continued assistance.

**END**

## AMP TEMPORARY ASSISTANCE PACKAGE 2.0

### Range of Services

All families under TAP 2.0 will be case managed for a maximum period of one year. Depending on the needs of the clients and their families, they will be provided with the following range of services:

#### **Financial Assistance and Management**

- One-off / partial payment of household arrears
- Development of installment plans
- Financial management

#### **Economic Empowerment**

- Skills upgrading courses to increase employability
- Skills training to set up a home-based micro business as an alternative source of income

#### **Socio-Educational Development**

- Tuition classes and basic educational enrichment
- Parental education and family life skills workshops
- Ready for School Fund
  - AMP Education Bursary
  - EZ-link reimbursement
  - Payment of unsupported school fees, essentials and related expenses
  - Payment of childcare and pre-school fees

#### **Others**

- Counselling
- Referral to other agencies
- Ad-hoc assistance